INTRODUCTION

Congratulations!

You have made an excellent choice with the purchase of this quality AeroBoard product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase so this AeroBoard product is backed by our full 12 month manufacturer’s guarantee and an outstanding after sales service through our dedicated Helpline.

We hope you enjoy using your purchase for many years to come.
**Technical Specifications**

- **Maximum Distance on Full Charge**: 25KM
- **Battery**: 36V LG Li-Ion
- **Power**: 500W
- **Adaptor**: 100-240V, 50/60 Hz 1.7A, 42V 2000mA
- **Minimum User Weight**: 20kg
- **Maximum Operation Weight**: 100kg
- **Minimum User Age**: 14
- **Maximum Speed**: 15 KM per hour

**Safety / General Information**

- Learn and abide by local laws and regulations when riding your AeroBoard. Always be careful and considerate of others, take all precautions necessary to prevent any accidents or collisions.
- Always ride at a safe speed and make sure you always have complete control of your AeroBoard.
- Keep yourself at a safe distance from pedestrians and vehicles and always be prepared to stop when necessary.
- Keep at a safe distance from other AeroBoard riders and always keep away from any obstacles.
- Never ride side by side with another AeroBoard user.
- Avoid riding your AeroBoard in bad weather conditions, if use is necessary ensure you ride at a slow safe speed and take extra care to prevent accidents.
- Avoid riding your AeroBoard in poorly lit conditions, if use is necessary ensure you ride at a slow safe speed and take extra precautions to prevent accidents.
- Always respect people around you, avoid startling pedestrians, always make yourself known to people around you and always pass at a slow walking pace.
- Keep your body relaxed as you ride your AeroBoard, bend your knees slightly and look forward.
- Riding backwards can be dangerous, do not ride backwards unless necessary, always do so at a slow walking pace and be aware of people around you.
- Do not accelerate or decelerate sharply as this may cause you to fall from the AeroBoard.
- Do not ride the AeroBoard if under the influence of alcohol or drugs.
- Do not use mobile phones or listen to music while riding your AeroBoard.
- Avoid using your AeroBoard in wet weather.
- Only one person can ride the AeroBoard at one time, it is not suitable for multiple riders.
- Always avoid debris. Do not ride through mud, gravel or ice.
- Always wear flat shoes when riding your AeroBoard.
• Practise riding your AeroBoard somewhere open where you can safely practise getting on and off your AeroBoard.
• Store in a cool dry place like a garage or a shed.
• Do not leave outside in the rain.
• Do not allow anyone to ride your AeroBoard unless they have read and fully understand these safety instructions.
• The AeroBoard can be used by children from 14 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the AeroBoard in a safe way and understand the hazards involved. This is not a toy.
• Cleaning and user maintenance should not be made by children unless they are 14 or older and supervised.
• The AeroBoard contains no user serviceable parts; always consult a qualified repair person - or contact us on the email address below.
• The maximum speed limit of the AeroBoard is 15km/hour, if you reach the maximum speed the AeroBoard will beep; it is advisable that you slow down to prevent accidents or injuries.
• If your feet are not evenly balanced on the AeroBoard it will beep, re-balance your feet to ensure even weight is distributed on both feet.
• Do not turn sharply while on slopes.
• The AeroBoard can be ridden with the LED lights to the front or the rear of the board.
• Keep your feet as wide apart as possible when riding your AeroBoard this will aid balance.

WASTE ELECTRICAL PRODUCTS SHOULD NOT BE DISPOSED OF WITH HOUSEHOLD WASTE. PLEASE RECYCLE WHERE FACILITIES EXIST. CHECK WITH YOUR LOCAL AUTHORITY OR RETAILER FOR RECYCLING ADVICE.

Please note that all products with the symbol shown must be recycled.
HOW TO RIDE YOUR AEROBOARD

1. Make sure that your AeroBoard is fully charged up.
2. Ensure that you are wearing comfortable clothing, flat shoes and the appropriate safety helmet/pads.
3. Turn it on and place it on the ground right in front of your feet.
4. Place your strongest foot on the board making sure that your foot is as close as possible to the wheel and the AeroBoard remains flat and level with the ground.
5. Once your first foot is on simply step on with your second foot, like you would on the stairs.

⚠️ Remember: It is important to relax, if you over tense your body it will be very hard to remain balanced.

6. Practise standing on the AeroBoard until you are comfortable and able to stand still without wobbling.
7. Once you are comfortable with standing on the board, think about which direction you would like to move in. If you would like to go forward, look at where you want to go and lean forward slightly. The board will move forward.

⚠️ Remember: Do not lean forward too far as it will be difficult to remain balanced on the AeroBoard.

8. To go left or right, gently shift your weight on to the opposite foot of the direction you wish to go.

The AeroBoard has a stabilisation system that will keep you upright, however it will not be able to detect you if you lean too far in either direction or take one foot off the board.

RECALIBRATION
If the AeroBoard feels like it is out of sync or pulling to one side, it may need to be recalibrated.

1. Switch the AeroBoard off
2. Position the AeroBoard on the floor completely flat.
3. Line both sides of the board together so they are flush (use a spirit level if necessary).
4. Hold the ON/OFF button for 5 seconds. The lights will flash.
5. Turn the AeroBoard on and it is ready to ride again.

BOARD INDICATOR LIGHTS
Battery indicator: a green light shows that the battery is fully charged when the light flashes green that means that 50% of the battery charge is remaining. When it turns red and starts beeping this is indicating that the charge is down to 20% it is advisable to stop riding your AeroBoard at this stage and recharge the battery.

Operation indicator: when you are standing on the pedals the indicator light will light up green, this is showing that the system is operating normally. If there is a system error the indicator will turn red.

If the battery gets too low it will not be able to self-balance and you will fall off.

Operation indicator: when you are standing on the pedals the indicator light will light up green, this is showing that the system is operating normally. If there is a system error the indicator will turn red.

If the operation indicator turns red stop using the AeroBoard immediately.

CHARGING THE AEROBOARD
The AeroBoard may only be charged using the adaptor supplied. Insert the charger into the socket on the rear of the scooter and the plug into the mains wall socket and switch on. The adaptor light will shine red to indicate that it is charging and turn green when it is fully charged. The AeroBoard will fully charge in approximately 2½ hours.

CLEANING AND MAINTENANCE
Do not use chemicals or harsh abrasives on the AeroBoard, wipe clean with a soft damp cloth and dry thoroughly. The AeroBoard contains no self-serviceable parts; always consult a qualified repair person - or contact us on the email address below.
**BATTERY REMOVAL**

To remove the battery,
1. Turn the board upside down.
2. Remove the 9 screws from the cover that **do not** have the charging port and power button.
3. Carefully lift the cover off. There is a wire connected to the underside of the cover. You can easily disconnect this from the circuit board if needed.
4. Disconnect the battery by pulling apart the yellow connection.
5. Unscrew the 4 screws that hold the battery pack to the chassis and lift out.
6. Follow instructions in reverse to replace.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice. Please note that all products with the symbol below must be recycled.

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**TROUBLE SHOOTING**

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSES</th>
<th>SUGGESTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NO POWER</strong></td>
<td>Battery has not been charged</td>
<td>Charge battery</td>
</tr>
<tr>
<td><strong>BATTERY INDICATOR - FLASHING GREEN</strong></td>
<td>50% of battery charge is remaining</td>
<td>Consider re-charging battery</td>
</tr>
<tr>
<td><strong>BATTERY INDICATOR - FLASHING RED</strong></td>
<td>20% of battery charge is remaining</td>
<td>Re-charge battery</td>
</tr>
<tr>
<td><strong>AeroBoard WON'T CHARGE</strong></td>
<td>Charger is not plugged in correctly</td>
<td>Check charger is connected to AeroBoard correctly</td>
</tr>
<tr>
<td><strong>AeroBoard SPINS OR PULLS IN ONE DIRECTION</strong></td>
<td>AeroBoard needs to be recalibrated</td>
<td>See page 9 of the manual for instructions on how to recalibrate</td>
</tr>
<tr>
<td><strong>AeroBoard SLOWS DOWN</strong></td>
<td>Uneven surface, steep ground or excess weight on AeroBoard</td>
<td>Ensure that the weight on the AeroBoard is no more than 100kg and check the ground you are riding on is suitable for the AeroBoard</td>
</tr>
<tr>
<td><strong>AeroBoard WILL NOT MOVE</strong></td>
<td>Inappropriate footwear / Uneven weight distribution</td>
<td>Ensure you are wearing appropriate, flat footwear and that your weight is evenly distributed</td>
</tr>
<tr>
<td><strong>AeroBoard WILL NOT SELF-BALANCE</strong></td>
<td>Uneven weight distribution</td>
<td>Ensure your weight is evenly distributed on the pads</td>
</tr>
</tbody>
</table>
DECLARATION OF CONFORMITY

IN ACCORDANCE WITH EN ISO 17050-1:2010

We BVG-Group Ltd
of Unit 6, Industrial Estate, Brecon, Powys, LD3 8LA

In accordance with the following Directives:

2006/42/EC   The Machinery Directive
2014/30/EU   The Electromagnetic Compatibility Directive
2011/65/EU   Restriction of Hazardous Substances Directive
2012/19/EU   The Battery Directive
2014/35/EU   The Low Voltage Directive
2009/125/EC  Ecodesign Directive
2012/19/EU   Waste Electrical & Electronic Equipment (WEEE)
(CE) No 1907/2006   REACH Regulations

Hereby declare that:

Equipment   AeroBoard
Model number    G0372 / G0373 / G0374 / G0375 / G0376

is in conformity with the applicable requirements of the following documents

Ref. No.

I hereby declare that the equipment named above has been designed to comply with
the relevant sections of the above referenced specifications and is in accordance with the
requirements of the Directives.

Signed by:

Mr Dan Price
Managing Director
BVG-Group Ltd
September 2016

GUARANTEE

IMPORTANT

To return your product, please see your delivery note.

If you purchased your product through Groupon please return to Groupon
by calling Customer Services on 0203 510 0444,
emailing: support@groupon.co.uk or via the website:
www.groupon.co.uk/customer_support#select-issue

If you did not purchase your product through Groupon please call our
Customer Services on 0871 911 7025.

Thank you for purchasing this product, which has been made to demanding high
quality standards and is guaranteed for domestic use against manufacturing faults for
a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a
defect in material or workmanship during this period, please return it to the place of
purchase. Normal wear and tear is not covered under the guarantee.

Any guarantee is invalid if the product has been misused or subject to neglect or an
attempted repair other than by our own service centre.

Due to continuous product improvement, we reserve the right to change the product
specification without prior notice.

AeroBoard
Tel: 0871 911 7023

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please
recycle where facilities exist. Check with your Local Authority or retailer for recycling
advice.

Please note that all products with the symbol below must be recycled.
WWW.AERO-BOARD.CO.UK
AFTER SALES SUPPORT
SUPPORT@AERO-BOARD.CO.UK

G0372
G0373
G0374
G0375
G0376